

Purpose-built for bedside iPads.

A durable, tethered iPad enclosure that keeps the device secure, charged and within reach, fully integrated with patient care.

PillowCase
by HATCH MED

PillowCase Guide · Version 8.5 · November 2026

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Connecting patients to technology in a way that makes sense.

Since 2012, HatchMed has been transforming hospital safety, patient engagement and workflow efficiency with technology designed around healthcare teams' real-world needs. Founded by industry expert Brian Hatch, we bring over 30 years of combined experience in software, hardware and design.

Our mission is straightforward: to help patients leave the hospital healthier, happier and faster.

HATCH+MED

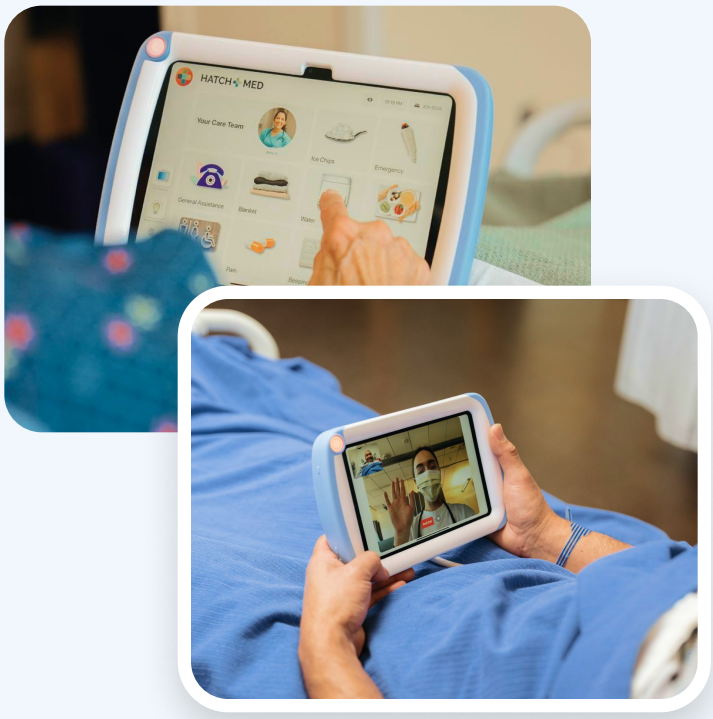
PillowCase

Focus on patients, not devices



PillowCase keeps the iPad **secure, charged and always within reach**, so patients stay connected without relying on the care team.

The **antimicrobial** enclosure is easy to clean and designed for **MDM** and device management.

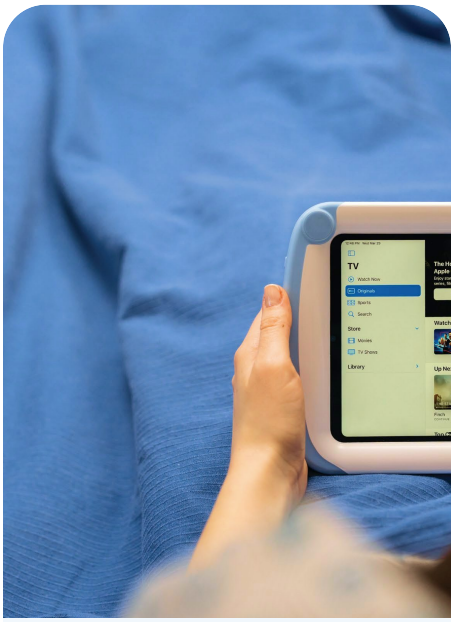


Empower your patients with apps

Built for Epic MyChart Bedside, virtual nursing, patient engagement and digital pillow speaker apps like ComCierge, PillowCase gives patients access to the iPad's camera, microphone and hospital-approved tools.

PillowCase
Nurse call integration

All PillowCases feature a built-in rail clip and kickstand, with a 10ft lockable magnetic cable in a water-resistant, cleaner-safe case.

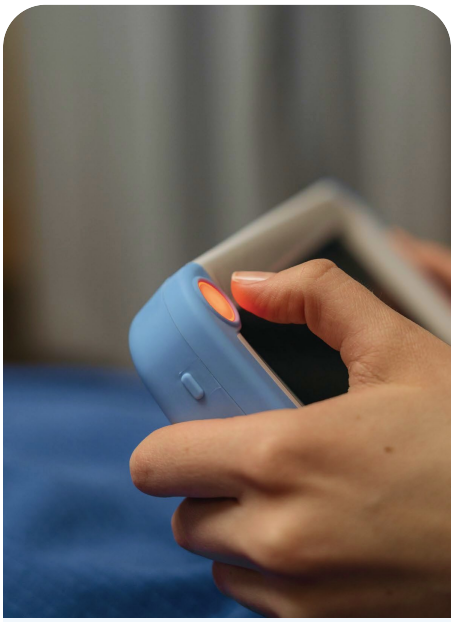


Version A

Nurse call
No integration

Power
Wall power through a UL listed, theft proof charger

Perfect for
Rapid, flexible iPad go-lives with MyChart or entertainment

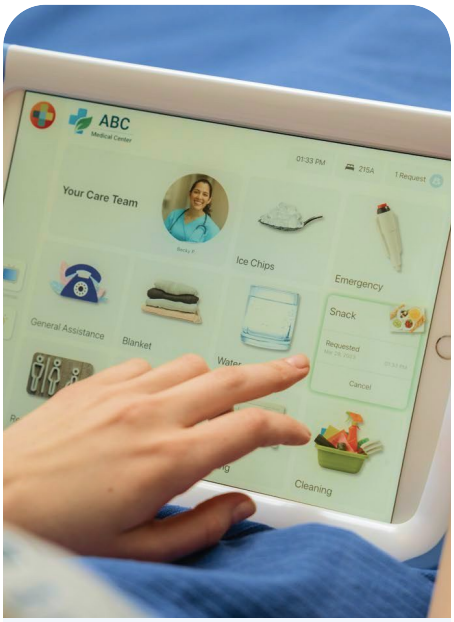


Version B

Nurse call
UL 1069 nurse call button through a HighLightX

Power
Powered through the HighLightX

Perfect for
Enhancing existing iPad software with added safety and compliance



Version C

Nurse call
Digital pillow speaker and UL 1069 button through a HighLightX with the pillow speaker splitter, on Responder 5 sites

Power
Powered through the HighLightX

Perfect for
Giving patients full control over their room and stay from any app

Emergency call

On Versions B and C, pressing the button or pulling the magnetic cable places a nurse call.

PillowCase
Built for every room



Built for every room

Built-in kickstand and rail clip, magnetic cable lock and custom security screws, with an optional external USB-C port on the case for easy MDM setup and access.



Which nurse call systems are supported?

PillowCase integrates with most, including Rauland, HillRom, Westcom, Jeron, Critical Alert, Ascom, Austco and others.

How do you clean a PillowCase?

It's fully sealed, water-resistant and chemical-safe, with antimicrobial additives for infection control. The PillowCase Install Guide lists the approved cleaners and steps.

What happens when a new iPad comes out?

PillowCase evolves with you. As iPads update, the cabling and circuitry stay the same. With the Product Upgrade Plan, receive a free enclosure upgrade when you get a new iPad.

PillowCase
Specifications

Size & Weight

Supported iPads	iPad 10th & 11th Gen (A16)
Weight	1.0 lb (without iPad) 2.1 lb (with iPad)
Dimensions	11.5″ W x 7.9″ H x 1.3″ D

General Info

Connection & Charging	10ft keyed magnetic cable on the case, plus a 5ft G5 cable to the power brick (Version A) or a 2ft HighLightX pigtail (Versions B & C)
Power	12VDC @ 3A plug-in power supply provided
Materials	Polycarbonate & TPE with antimicrobial & UV stabilizing additives
Fluid Intrusion	IP65, dust & water stream resistant
Cleaning	Approved cleaners and steps are in the PillowCase Install Guide
iPad Features	WiFi, Bluetooth, cameras, speakers, microphones and screen not affected

Regulatory

Certifications (Version A)	UL/cUL 62368-1 listed power supply & FDA Registered Medical Device, Class 2 Exempt
Certifications (Versions B & C)	UL/cUL 1069 listed (nurse call) & FDA Registered Medical Device, Class 2 Exempt
Patents	US10863012B2 US20220066525A1

Accessories

Kickstand & Rail Clip	Friction hinged kickstand & springed rail clip, compatible with all bed & stretcher rails as well as a wall mount
Security Lock	Compatible with all versions, universal key provided

Scan for info & install guide

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