Epic Monitor LED Setup

HallMonitor with Epic Monitor

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The LEDs mirror the Room Display's theme color, which Epic passes to HallMonitor over the USB interface whenever it changes. Nothing on the HatchMed side needs configuring, all data and rules stay within Epic, HallMonitor is driven by Epic with LED color commands.

1. Version gate

Your Epic version	What you need
Earlier than May '25	Not compatible. Upgrade first.
May '25 or Aug '25	Compatible, but you must take SUs (special updates). Your Epic TS identifies which.
Nov '25 or later	Compatible by default. No SUs. The integration shipped here.

2. Build CER rules to set the theme

CER rules are your own IF/THEN/ELSE criteria over almost any aspect of a patient's chart. They set the theme, and therefore the lights. The Epic guide is *Configure the System to Dynamically Change the Room Display Theme*, *Galaxy DocumentID 3463910*, which needs a customer login so your Epic team can reach it. Most sites start with an isolation order, high fall risk, or severe allergies. Start simple, confirm the color changes end to end, then add rules.

3. Deploy Epic Monitor by MDM

Configure the Epic Monitor app via MDM, per your organization's standard app deployment steps. Epic recommends MDM over per-device installs, mainly for the environment configuration.

If the lights are wrong

To confirm HallMonitor is functioning correctly, open the Epic Monitor app and watch the LEDs. Any response, including going dark as the app opens, means the hardware is working and the color is coming from the CER build. From there, work with your Epic rep to troubleshoot your CER build.

If the LEDs never respond at all and a power cycle does not change that, confirm PoE+ power is reaching the device (see the HallMonitor PoE+ Switch Setup guide). If the power checks out, get in touch and we will pick it up from there: techsupport@hatchmed.com or (877) 427-0911.

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