PillowCase
by HATCH MED

Purpose Built for Bedside iPads

Durable, tethered, and fully integrated with patient care

Connecting patients to technology in a **way that makes sense.**

Since 2012, HatchMed has been transforming hospital safety, patient engagement, and workflow efficiency by providing healthcare teams with technology designed around their real-world needs. Founded by industry expert Brian Hatch, HatchMed is built on over 30 years of combined experience in software, hardware, and design. Our agile, collaborative approach has earned the trust of prominent hospitals across the country, allowing us to adapt to diverse facility needs with impactful technology solutions.

Our mission is straightforward: to help patients leave the hospital healthier, happier, and faster. We achieve this through innovation, bringing cutting-edge solutions to patient care, while staying true to our core values of being collaborative, agile, and intuitive.

HATCH+MED

Focus on Patients, Not Devices

PillowCase keeps the iPad **secure, charged, and always within reach**—so patients stay connected without relying on the care team.

The **antimicrobial** enclosure is easy to clean and designed for **MDM** and device management.

Empower Your Patients with Apps

Built for Epic MyChart Bedside, virtual nursing, patient engagement, and digital pillow speaker apps like ComCierge, PillowCase gives patients access to the iPad's camera, microphone, and hospital-approved tools.

Let's talk **Nurse Call Integration**

All PillowCases feature a built-in rail clip & kickstand, with a 10ft lockable magnetic cable in a water-resistant, cleaner-safe case.

No Integration

Nurse Call

UL listed, theft proof charger

Wall Power

Rapid & flexible iPad go-lives with MyChart or entertainment.

Perfect For

Version A

UL 1069 nurse call button

Nurse Call

SmartHub with 1/4" connector

Wall Power

Enhance existing iPad software with added safety and compliance

Perfect For

Version B

Full digital pillow speaker & UL 1069 button via SmartHub with pillow speaker splitter

Nurse Call

Give patients full control over their room & stay from any app

Perfect For

Version C

Built for Every Room

Overbed table arm, built-in kickstand & rail clip, magnetic cable lock, custom security screws, and an extra USB C port for easy MDM setup & access.

PillowCase integrates with most - Rauland, HillRom, Westcom, Jeron, Critical Alert, Ascom, Austco and others.

Which nurse call systems are supported?

Any standard hospital disinfectant—it's fully sealed, water-resistant, chemical-safe, and contains antimicrobial additives for effective infection control.

How do you clean a PillowCase?

PillowCase evolves with you - as iPads update, all cabling and circuitry remain constant, a simple frame upgrade is provided by HatchMed at no cost with the Upgrade Plan.

What happens when a new iPad comes out?

info@hatchmed.com HATCH+MED 844-428-2463

PillowCase Specifications

Scan for info & install guide

Size & Weight

	Larger Case	Smaller Case
Supported iPads	iPad 10th & 11th Gen iPad 7th, 8th & 9th Gen	iPad mini
Weight	1.0 lb (without iPad) 2.1 lb (with iPad)	0.8 lb (without iPad) 1.5 lb (with iPad)
Dimensions	11.5” W x 7.9” H x 1.3” D	9.7” W x 6.3” H x 1.3” D

UL CERTIFIED
SAFETY US SIGNALING US
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General Info

Connection & Charging	10ft keyed magnetic cable (10ft on PillowCase side & 2ft on wall side)
Materials	Polycarbonate & TPE with antimicrobial & UV stabilizing additives
Fluid Intrusion	IP 65 - dust & water stream resistant
Cleaning	Stable with standard hospital surface cleaners
Power	12VDC @ 3A plug-in power supply provided
iPad Features	WiFi, Bluetooth, cameras, speakers, microphones and screen not affected

Regulatory

Certifications (Version A)	UL/cUL 62368-1 (power supply) & FDA Registered Medical Device, Class 2 Exempt
Certifications (Versions B & C)	UL/cUL 1069 (nurse call) & FDA Registered Medical Device, Class 2 Exempt
Patents	US10863012B2 US20220066525A1

Accessories

Kickstand & Rail Clip	Friction hinged kickstand & springed rail clip compatible with all bed & stretcher rails as well as a wall mount
Security Lock	Compatible with all versions, universal key provided