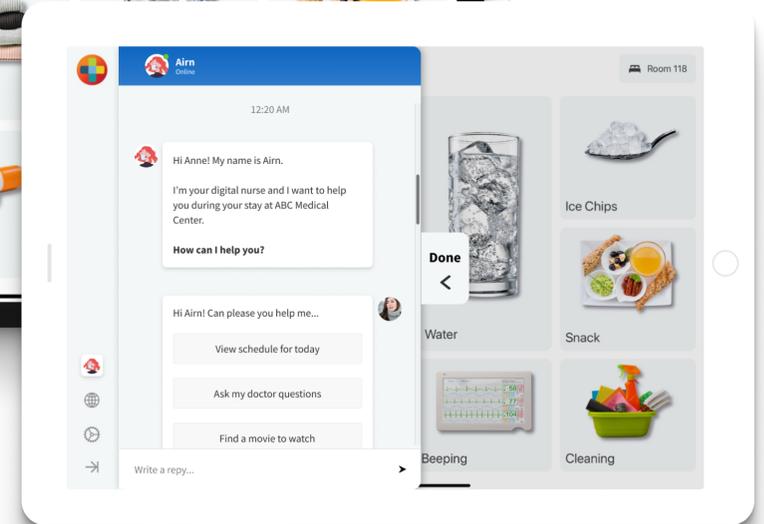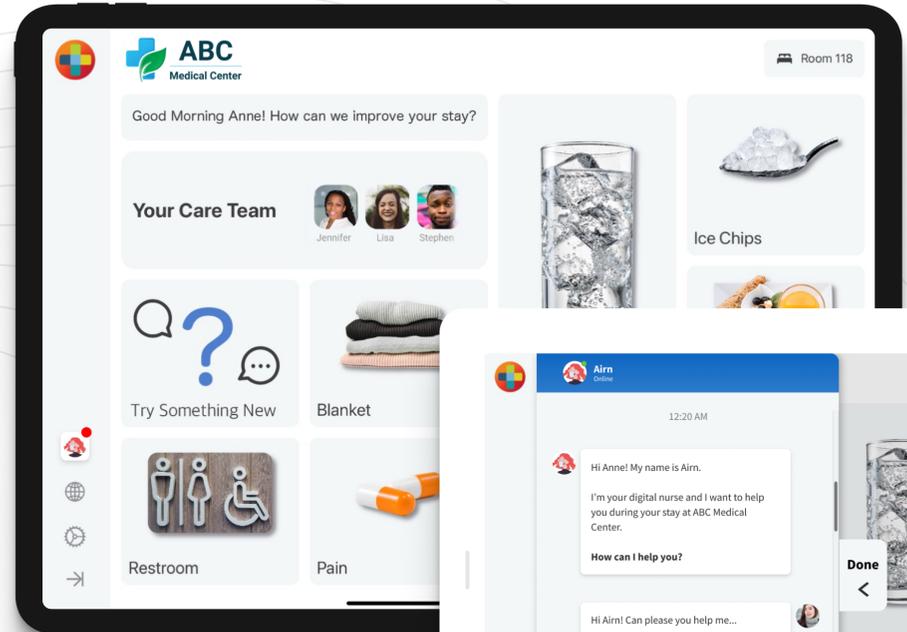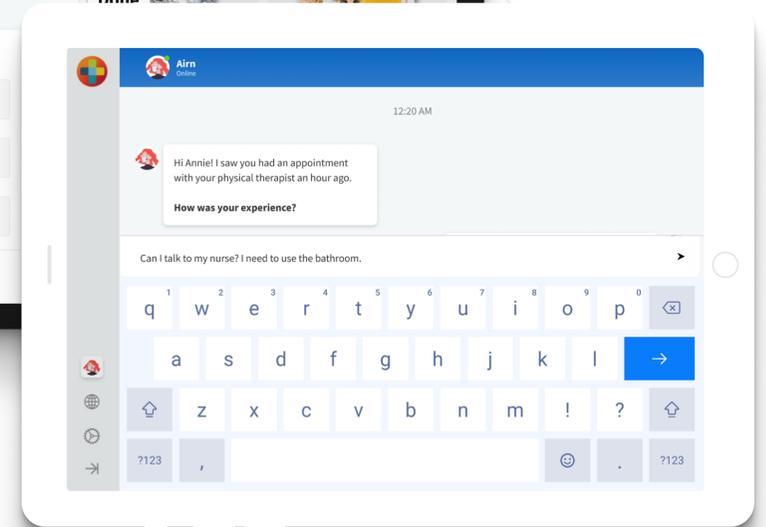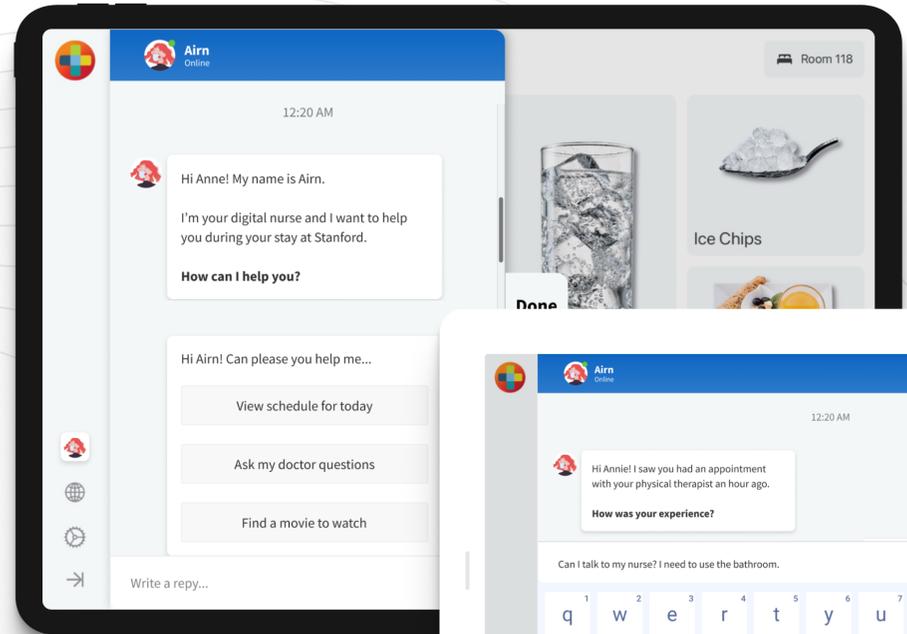# HATCH+MED

Meet AIRN - the Virtual Nurse

Personalize and streamline patient interactions through check-ins and conversations

HATCH+MED

## Intent Recognition for Personalized Responses

AIRN provides a custom experience for each patient and their needs

Airn Online
Room 118

12:20 AM

Hi Anne! My name is Airn.

I'm your digital nurse and I want to help you during your stay at Stanford.

How can I help you?

Ice Chips

Done

Hi Airn! Can please you help me...

View schedule for today

Ask my doctor questions

Find a movie to watch

Write a repy...

Airn Online

12:20 AM

Hi Annie! I saw you had an appointment with your physical therapist an hour ago.

How was your experience?

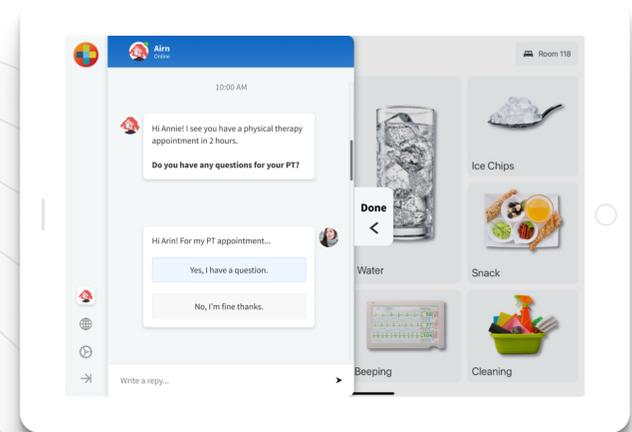Can I talk to my nurse? I need to use the bathroom.

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Pre-Appointment Check In

AIRN notifies the patient prior to their appointment, giving them the opportunity to prepare and interact with their care team before they enter the room
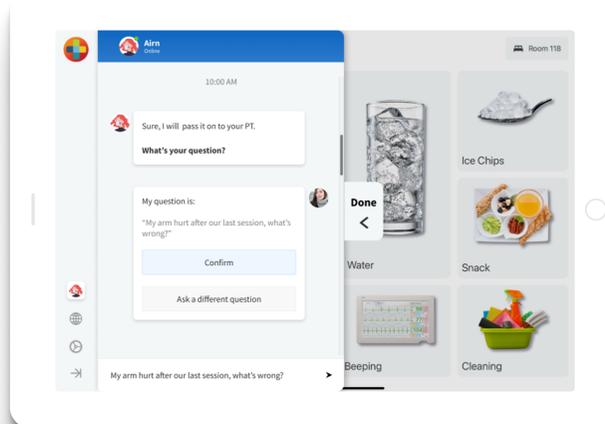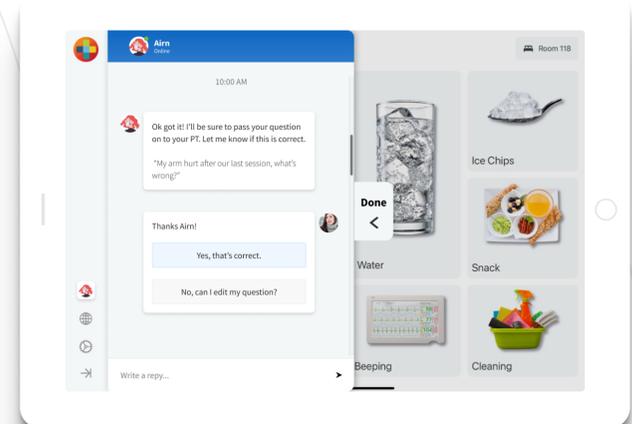
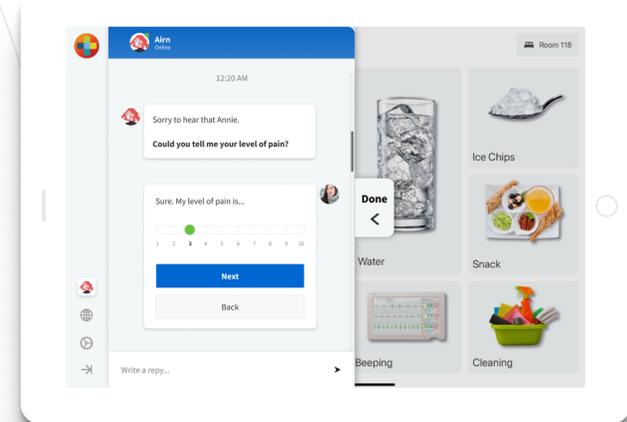### Step 1 - AIRN checks in
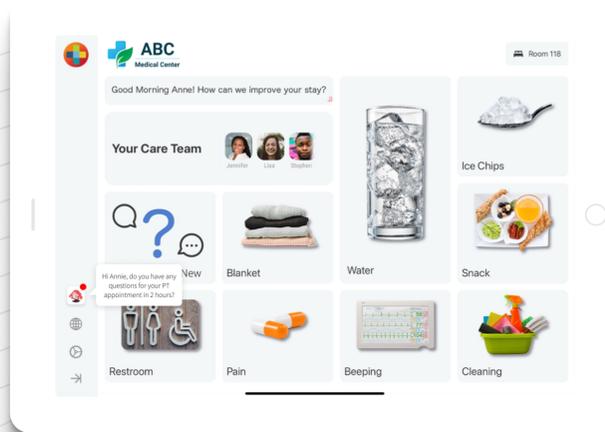
Step 2 - Select a Response
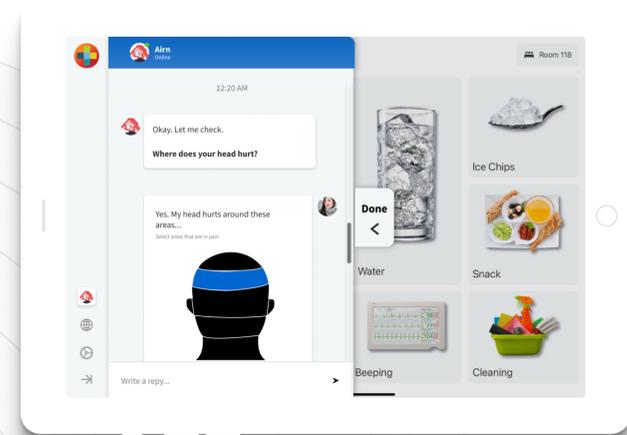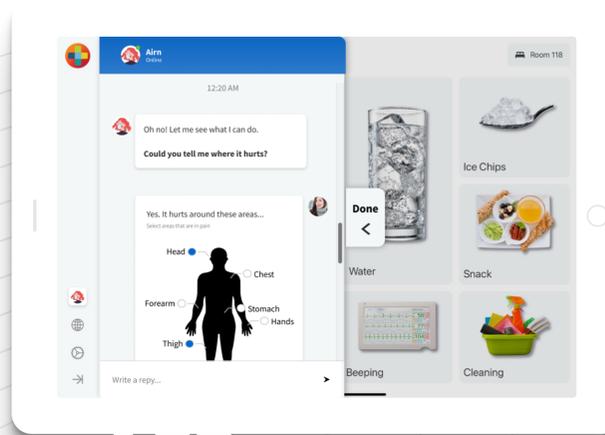

Step 3 - Type in a Question

Step 4 - Confirm Question
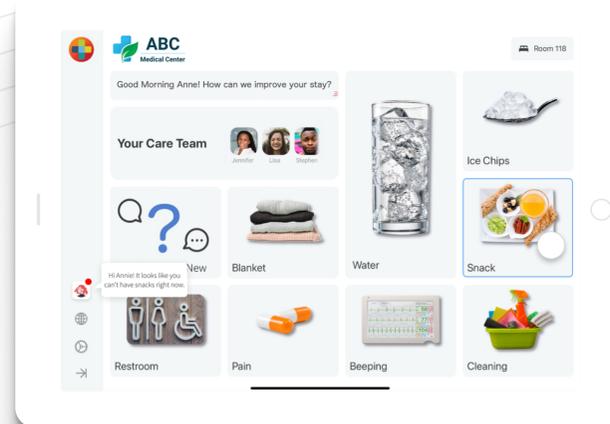
HATCH+MED

Post Appointment Survey

Allows patients to
self-identify pain areas
and address their needs
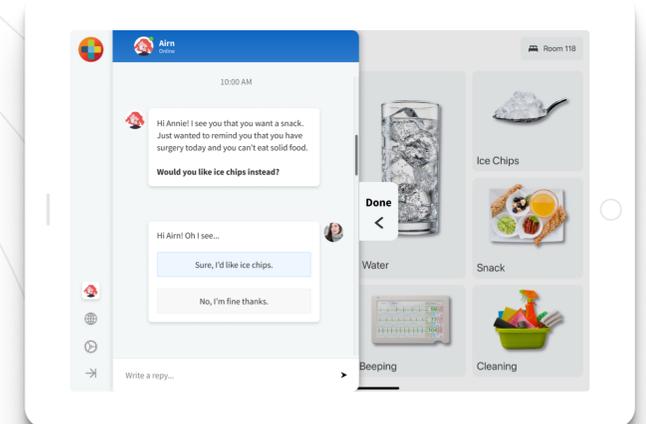after appointments and
daily check-ins

HATCH+MED
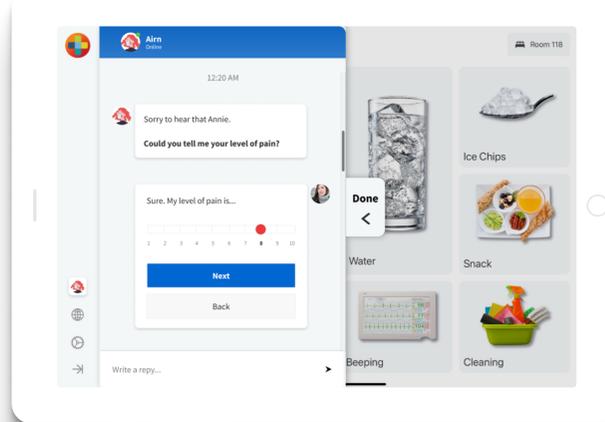
EMR Integration

AIRN integrates with any EMR to display only the requests currently allowed for the patient

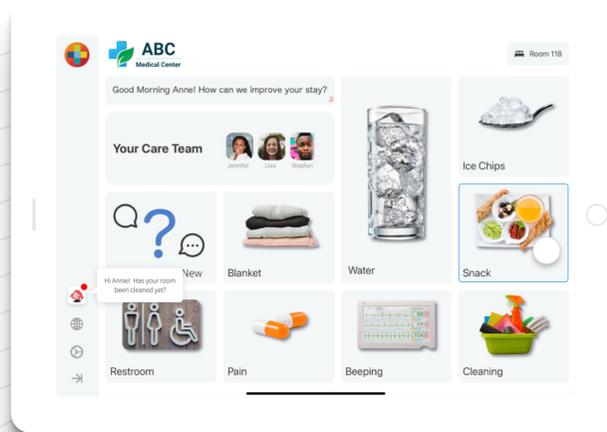**Step 1 - Patient requests a meal before surgery**

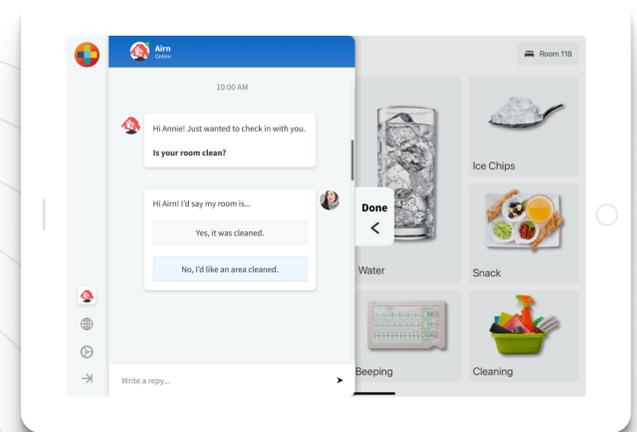**Step 2 - AIRN presents alternative options**

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Scheduled and Proactive Check Ins

Care teams can stay up to date with their patients' needs without having to enter the room
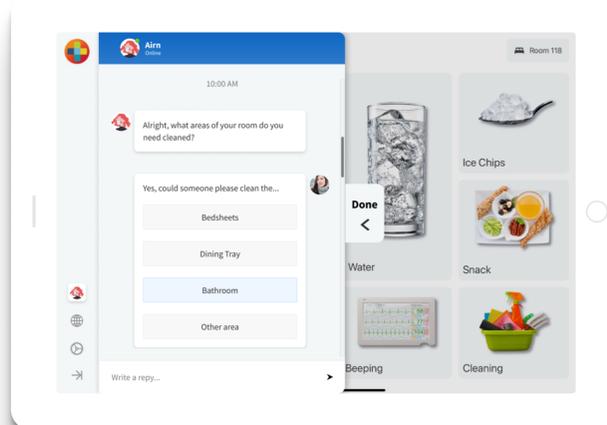
Step 1 - AIRN checks in about patient's room

Step 2 - Select a Response

Step 3 - Type In or Select Areas To Clean

Step 4 - Finalize Request