ComCierge Patient Software (iPad) Setup

1. Download the ComCierge

Patient App

Search for "HatchMed" on the App Store, and download the "ComCierge Patient" app (red icon with a cross in the middle).

ComCierge Patient is only available on iPads.



2. Log in to the ComCierge

Patient App

Use the provided log in on the home screen, it will follow the format of "patient@facility.com".

An internet connection is required to log in and access the app's features.



3. Select the device location

& get started

Select which room to assign this device to and select your preferred language to start.

If using alongside the Hall-Monitor software, select the same room on both devices.



HATCH+MED

