ComCierge CareTeam Software (iPad or iPhone) Setup

1. Download the ComCierge

CareTeam App

Search for "HatchMed" on the App Store, and download the "ComCierge Care-Team" app (blue icon with a cross in the middle).

ComCierge ComCierge is only available on iPads and iPhones.



2. Log in to the ComCierge

CareTeam App

Use the provided log in on the home screen, it will follow the format of "charge@facility.com".

An internet connection is required to log in and access the app's features.



3. Assign rooms to supervise

for this nurse

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Click the "Bays" tab on the right, click "Manage Bays", and select the appropriate patient rooms.

Any requests placed on non-assigned ComCierge Patient rooms will not display.



HATCH+MED